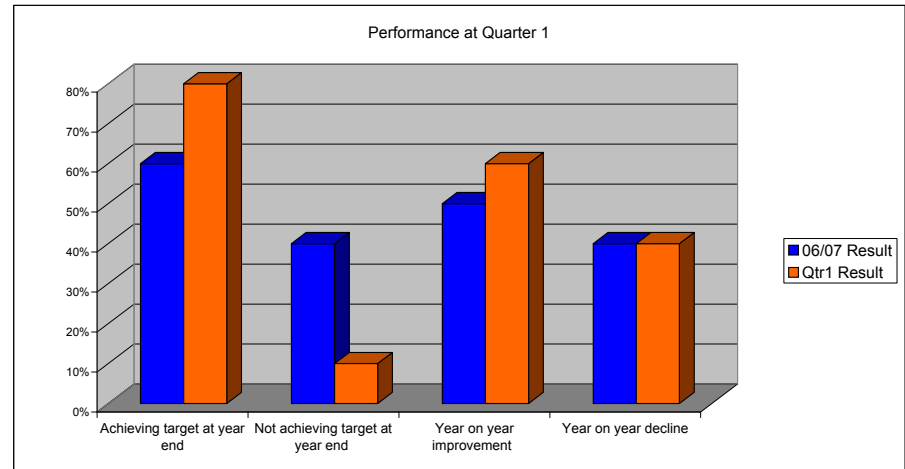


City Development Quarter 1 Performance Report 2007/08

	07/08 Result to Date	2006/07 Result
Percentage of indicators achieving target at year end - based on Predicated Full Year Result	80%	60%
Percentage of indicators not achieving target at year end based on Predicated Full Year Result* (This includes any amber traffic lights due to a tolerance level being set)	10%	40%
Percentage of indicators showing a year on year improvement based on Predicated Full Year Result*	60%	50%
Percentage of indicators showing a year on year decline based on Predicated Full Year Result*	40%	40%
Percentage of indicators in All England Top Quartile based on Predicated Full Year Result*	13%	13%
Percentage of indicators in All England Bottom Quartile based on Predicated Full Year Result*	13%	25%

Please note predicted performance can change each quarter*



1	2	3	4	5	6	7	8	9	10	11	11a	12	13	14
Reference	Title	Service	Frequency & Measure	Good Performance	2006/07 Year-End	2007/08 Target	Current Position as at 30 June 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2005/06 Year-End data)	All England Bottom Quartile (Based on 2005/06 Year-End data)	Core City Average (Based on 2005/06 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2005/06 Year-End data)	Data Quality Issues
BV-106 CPA-E23	Percentage of new homes built on previously developed land	Planning	Monthly %	Rise	96.92	92.00	95.00	95.02	↓	96.74	62.52	95.05	4	No concerns
Comments	Figures to end of quarter 1 are 915 out of 963 brownfield housing completions (gross) Brownfield completions continue to run at a high level in line with UDP policy which is to prioritise developments on brownfield sites.													
BV-109a CP-PL50 CPA-E2	Percentage of planning applications determined in line with the Government's new development control targets to determine a) 60% of major applications in 13 weeks	Planning	Monthly %	Rise	61.01	60.00	62.50	63.00	↑	74.90	57.08	64.73	8	No concerns
Comments	Targets have been set to match the Government's published targets and performance management measures are in place to ensure targets are met whilst at the same time, enabling us to deliver high quality development for the city. Senior Technical Officers are to be appointed and will undertake the complex major casework supported by some outsourcing, employment of freelance planners and overtime arrangements and providing administrative support to maximise the capacity of professional officers.													
BV-109b CP-PL50, CPA-E2	Percentage of planning applications determined in line with development control targets to determine b) 65% of minor applications in 8 weeks.	Planning	Monthly %	Rise	69.89	65.00	82.09	70.00	↑	81.07	69.00	75.36	5	No concerns

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Reference	Title	Service	Frequency & Measure	Good Performance	2006/07 Year-End	2007/08 Target	Current Position as at 30 June 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2005/06 Year-End data)	All England Bottom Quartile (Based on 2005/06 Year-End data)	Core City Average (Based on 2005/06 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2005/06 Year-End data)	Data Quality Issues
Comments	Targets have been set to match and maintain the Government's published targets.													
BV-109c CPA-E2	Percentage of planning applications determined in line with development control targets to determine c) 80% of other applications determined within 8 weeks	Planning	Monthly %	Rise	83.58	80.00	88.51	85.00	↑	91.39	83.37	85.46	7	No concerns
Comments	Targets have been set to match and maintain the Government's published targets.													
BV-204 CPA-E42	The percentage of appeals allowed against the authority's decision to refuse on planning applications	Planning	Monthly %	Fall	37.4	30.0	44.7	40.0	↓	25.0	36.1	28.5	2	No concerns
Comments	In the last month 12 out of 19 appeal decisions were allowed, contrary to the Council's decision to refuse. The continued performance of this indicator represents the significant time delay inherent within the appeals process. There is a six-month period after a decision for an appeal to be lodged. Following this, the length of time taken by the Planning Inspectorate to come to a final decision can vary from a number of weeks to a number of months, depending on the complexity and form of the appeal (there may be a public enquiry, or written representations made for example). This, therefore, has a direct impact on the performance of this indicator; there will be a significant timelag after the compulsory training for members and officers before these cases filter to the Planning Inspectorate. At this point, it is anticipated that performance will begin to improve.													
BV-205 CP-PL51 CPA-E43	Quality of the planning services checklist	Planning	Quarterly %	Rise	N.A.	N.A.	See Comments	See Comments		100.0	83.3	90.7	8	No concerns
Comments	It is not currently possible to set a target for or report the progress of this indicator because guidance has not yet been issued by the Audit Commission. This will clarify what should be included in the count for this indicator, especially as regards the Pendleton Survey (survey of Planning Service accessibility against a pre-defined list). A charter for major development applications, currently in draft, will be implemented by March 2008, focusing on the most complex and large-scale developments. This will also have a bearing on future performance of this indicator. Resourcing issues mean that we cannot provide pre application advice for every application type and size in all forms. The electronic scanning project has been delayed due to technical and resourcing issues and other improvements outlined in the strategic review are being progressed. If the existing methodology is used the result for Quarter One is 77.7% and the 06/07 Year End Result would be 72.2%, these results will be confirmed when the guidance has been received.													
LKI-HM2	The percentage of repairs to dangerous damage to roads and pavements which were carried out within 24 hours from the time of the authority first becoming aware of the damage.	Road Maintenance	Quarterly %	Rise	99.6	97.0	99.1	97.0	↓	N.A.	N.A.	N.A.	N.A.	No concerns
Comments	No Comments Supplied													
BV-215a	The average number of days taken to repair a street lighting fault which is under the control of the local authority	Street Lighting	Quarterly Days	Fall	12.11	5.00	4.77	5.00	↑	3.43	6.69	5.03	7	Significant concerns
Comments	Reported performance on this indicator should be considered in relation to the work currently being undertaken by the Performance & Communications Team, Internal Audit, the LCC Contracts Team and SEC. Concerns regarding the calculation of this indicator and the supporting documentation used have been raised previously and the work required to resolve these issues is ongoing. The performance figures reported may be subject to minor change once the auditing of May and June's figures are complete. We aim to move from 'significant concerns' to 'minor concerns' by Q3.													

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Reference	Title	Service	Frequency & Measure	Good Performance	2006/07 Year-End	2007/08 Target	Current Position as at 30 June 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2005/06 Year-End data)	All England Bottom Quartile (Based on 2005/06 Year-End data)	Core City Average (Based on 2005/06 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2005/06 Year-End data)	Data Quality Issues
BV-215b	The average time taken to repair a street lighting fault where response time is under the control of a Distribution Network Operator (DNO)	Street Lighting	Quarterly Days	Fall	27.87	14.00	24.48	14.00	↑	14.03	33.77	28.71	1	Significant concerns
Comments	<p>The high number of days is due to a number of jobs that had been logged onto the system some time ago and, for various reasons, were not closed off. SEC have worked with YEDL to put processes in place to ensure that this doesn't happen again and as such, we expect that next quarters performance should improve significantly.</p> <p>Reported performance on this indicator should be considered in relation to the work currently being undertaken by the Performance & Communications Team, Internal Audit, the LCC Contracts Team and SEC.</p> <p>Concerns regarding the calculation of this indicator and the supporting documentation used have been raised previously and the work required to resolve these issues is ongoing.</p>													
LKI-SL2	Percentage of street lamps not working as planned	Street Lighting	Quarterly %	Fall	1.02	1.50	0.90	1.50	↓	N.A.	N.A.	N.A.	N.A.	Some concerns
Comments	<p>The performance listed for July-December has been provided by SEC (PFI provider). The council is examining the results from quarter 1 in relation to the outcomes of the KPMG audit. The predicted performance level has been set as 2.0 to reflect this examination of quarter 1 data and also because street lighting failures tend to be highest in winter months.</p> <p>Year end result: Uses 9 months of SEC data only. Also, the information for July - December is unreliable as it is based on a sample of street lamps not the full network.</p> <p>These results were provided by SEC.</p>													
BV-165 CPA-E16	The percentage of pedestrian crossings with facilities for disabled people	Traffic Management	Quarterly %	Rise	77.3	82.1	77.3	84.0	↑	99.60	75.6	72.5	4	Some concerns
Comments	<p>In light of the current audit of BV-165, there are still some concerns about the quality of the data informing this indicator. There is an amount of remedial work required on some crossings, and this is ongoing. It is anticipated that current funding secured will be sufficient to complete this work. Additional funding will be required to increase the percentage of crossings that comply with BV165 performance indicator.</p> <p>The 2006-07 year-end figure has recently been changed after the recent audit. The 2007-08 target, and predicted year-end performance have also been amended as the service is confident that an agreed programme of works will show an improvement in performance over the next three quarters.</p>													